09 March 2021

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Work at Hillam Hall Lane sewage pumping station (SPS)

As you're aware we have a problem on the sewer network that we need to investigate as it is causing flooding. To maintain wastewater services, we are tankering the waste away from Hillam Hall Lane SPS and I'm sorry if you're being disturbed by this.

To be able to stop the tankering we need to set up a temporary above ground pipe to take the wastewater. Yesterday our contractor Mott MacDonald Bentley starting to set up this pipework which will run through private land and across Stocking Lane to take the waste water into Hillam sewage pumping station.

Wednesday $10^{\rm th}$ March we'll be digging a narrow trench opposite 19 and 21 Hillam Hall Lane to lay a small section of the pipe as it comes out of the SPS. We'll have give and take traffic management in place during this time. This section will be completed within the day and we're sorry for any disruption caused.

Our tankering operation will continue to operate as it is now until and will have to remain in place until the overland pipes are connected and wastewater flows can be released. We are expecting to this to be connected by the end of this week.

We'll then be able to carry out the investigation to understand the cause and what we need to do to resolve the problem. Once the investigation is completed, I'll update you again.

In the meantime, thank you for your patience and understanding whilst we carry out this work.

If you've any questions, please contact our customer experience team on 0344 848 1099 (Monday to Thursday 8am to 5.30pm and 8am to 5pm on Friday) and quote reference **Capital YW.201136.04**

Yours sincerely

Lesley White

Lesley White Customer Liaison Advisor Customer Experience (Capital)